



Doddington Holiday Cottages Pre-Arrival Information for Guests 2018

Doddington Holiday Cottages - FAQs

Emily Hancock

Accommodation Coordinator. 01522 699162. stay@doddingtonhall.com

Estate Office, Doddington Hall, Doddington, Lincoln, LN6 4RU

How and when do I pay?

Payment can be made by bank transfer, by cheque payable to 'Doddington Farms LLP' or via card over the phone if you call 01522 699162 during office hours Monday to Friday. At the time of booking we require a 50% deposit. Please note that no booking will be confirmed until a deposit has been received. The full balance is due no less than 2 weeks before the date of arrival. If your booking is within 2 weeks of the date of your arrival, will be required to pay the total balance in full upon booking.

What happens if I have to cancel?

In the event that you need to cancel a confirmed booking, the 50% deposit is non-refundable. In the event of a cancellation 2 months before the date 75% of the total cost is payable and if the cancellation is within 4 weeks of the booked date, the full amount is payable. Doddington Hall shall not be obliged to credit a forfeited deposit against a future booking.

When will my House Keeping Bond be returned? (Wedding Clients ONLY)

We will contact you within 3 working days of departure to collect your bank account or card details, a transfer or card refund will be made to you shortly after (depending on which method was used to make the original payment). Naturally, if there are any damages we will contact you to discuss.

What is the postal address (i.e. for food deliveries)?

All cottages are provided with a welcome pack containing tea, coffee, eggs, milk, butter and a fresh loaf of bread. However, we do also have an award-winning Farm Shop for you to buy all your necessities. Opening times are Monday –Saturday 9am – 5pm and Sunday – 10am – 5pm.

Alternatively, if you would like to order a food supermarket delivery, the postal addresses are as follows;

- *Holly Farm, Main Street, Doddington, Lincoln. LN6 4RT*
- *Shakespeare Cottage (Holly Farm), Main Street, Doddington, Lincoln. LN6 4RT*
- *Brew House, Doddington, Lincoln. LN6 4RU*

How much parking is there?

All accommodation has its own allocated parking spaces, so there's plenty of parking for guests!

Emily Hancock

Accommodation Coordinator. 01522 699162. stay@doddingtonhall.com

Estate Office, Doddington Hall, Doddington, Lincoln, LN6 4RU

Are dogs allowed?

*At Doddington we welcome dogs of all shapes and sizes! Well-behaved pooches are welcome in our Country Clothing and Doddington at Home store for a spot of retail therapy and are also welcome in the outside areas of our Cafe and Restaurant and Coffee Shop, where water bowls are available for a refreshing drink. If you wish to make the most of your visit with your dog then why not stay on the estate in our pet friendly Holiday Cottage, **Holly Farm**. All dogs are charged at £15 per stay, payable at the time of booking and non-refundable.*

When is arrival and departure?

Standard check-in time for all properties is 3pm and check out is 11am. However, if you would like an earlier check in/late check out do ask as we can check with our housekeeping team to see if this is possible

What is provided for children / babies?

We have a high chair and a travel cot available in each cottage - but we kindly ask that you supply the bedding.

Are there any extra charges?

The price includes gas, electricity, wood for the wood burners (in winter only), bed linen, 1 set of towels for each guest and tea towels. Also, you'll find washing up liquid and 2 dishwasher tablets provided too! All Tailor Rooms and Delaval Rooms are provided with tea and coffee making facilities.

(If you require extra towels or a change of bed linen during your stay, please do ask and we will let you know the extra cost for this)

Can we smoke inside?

No – Please be aware that smoking is not permitted in any of the properties.

How do I find out about local attractions?

The Doddington Estate has a much-loved family home, five acres of gardens and beautiful walks, all to explore and on your 'doorstep'. If that isn't enough, our shops are open seven days a week and stock a wide range of beautiful products inspired both by our passion for local and seasonal produce, along with our love of the finer things in life! In addition to this, Doddington Hall is only five miles from the beautiful, historic cathedral city of Lincoln, one of England's finest cathedral cities; boasting magnificent heritage, an award winning steep hill plus year-round events.

Emily Hancock

Accommodation Coordinator. 01522 699162. stay@doddingtonhall.com

Estate Office, Doddington Hall, Doddington, Lincoln, LN6 4RU

There are plenty of local attractions – to aid your planning, we have included a few details on our website. More can be found in the welcome packs upon arrival so please do ask if you require any further information.

Are the cottages disabled-friendly?

I'm afraid we do not have any properties which we can formally class as 'suitable for disabled guests'. However, Shakespeare Cottage does have a downstairs twin bedroom with ensuite wet room attached.

Is there a TV? Yes, all properties have LCD TV's

Is there Broadband? Yes – and its wireless too!

Check-In / Out Details

Please note that all of our properties are self-check in/check out. The details for each location are sent along with the confirmation details.

If you are staying in The Tailor Rooms, the front door will be open and your individual room keys will be on the inside of the doors.

For the Delaval Rooms/ Shakespeare Cottage/ Holly Farm/ The Brewhouse, all keys are kept in silver key boxes which can be found on the exterior wall, covered in a black case. The key codes will be sent to you via email just before your stay.

Upon departure please leave the keys in their silver key boxes; you will need to enter the code again in order for the box to be locked.

Please note if you are entering or leaving the Estate after 11pm, the gates will be locked. The code for the gate can be found in the welcome pack inside the cottage.

Emily Hancock

Accommodation Coordinator. 01522 699162. stay@doddingtonhall.com

Estate Office, Doddington Hall. Doddington, Lincoln, LN6 4RU

Directions to Doddington Holiday Cottages

Doddington Hall is situated on the outskirts of Lincoln, just five miles from the centre of the city. If you are arriving by car, Doddington Hall is five miles West of Lincoln on the B1190. It is signposted from the A46 Newark to Lincoln Road. It is also signposted from the A57 between the A1 and Lincoln. Doddington Hall has exclusive, complimentary parking.

If you are travelling by train Doddington is 20 minutes from Newark Northgate and Lincoln stations, and 40 minutes from Retford station. If you arrive by train to Lincoln Central Station or Newark Northgate Station you can get to Doddington Hall by taxi.

We can give you a list of taxi numbers so please just ask.

By Bicycle Doddington has a new cycle track which links Doddington to Lincoln. The route was officially opened by Olympic Gold medallist Georgie Twigg MBE, and is named the Georgie Twigg Track. Why not come and try out the new track for yourself when you are here with our range of hire bikes and you can explore more of Lincoln and the surrounding areas.

Emily Hancock

Accommodation Coordinator. 01522 699162. stay@doddingtonhall.com

Estate Office, Doddington Hall. Doddington, Lincoln, LN6 4RU